

“Expect more from your rostering system.”

Homerton University Hospital NHS Foundation Trust (London, UK)

Homerton, an NHS Foundation Trust, provides acute care services to the Borough of Hackney in East London. With a recognized need for improvements in rostering, Homerton sought a rostering system that would help it reduce bank and agency spend, ease the administrative burden on ward managers, and facilitate the Trust's position as a leader in the use of new technology.

In late 2003, Homerton began working with Care Systems to implement the **CareWare** rostering system to alleviate these concerns. Care Systems implemented CareWare in three phases, providing comprehensive support and change management guidance with every phase. The results were astounding:

In the 12 month period following the implementation of CareWare, the Homerton Accident and Emergency department experienced a **£79,000** reduction in bank and agency spend. The department was also able to accomplish this while the number of attendances during the period increased by **9%**. The service quality remained excellent over this period.

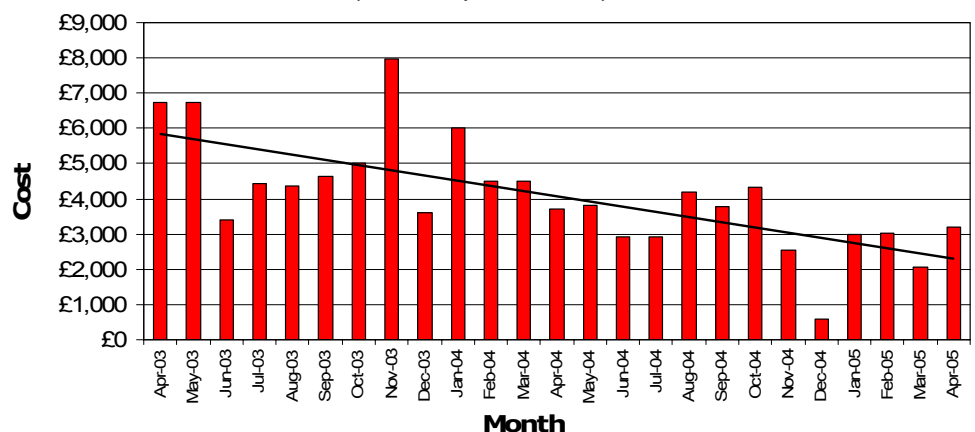
CareWare saves the Homerton A&E Department £79,000 in one year!

“CareWare has paid for itself in the first year from one department alone,” confirms Guy Young, Director of Nursing and champion of the CareWare project at Homerton. Homerton is currently performing a similar analysis on the other wards taking part in the first phase of the CareWare implementation.

Homerton is currently using CareWare hospital-wide and is currently planning the implementation of the Care Systems acuity/dependency workload estimation system.

A&E Bank and Agency Cost per Vacancy

(Jun 04 Implementation)



For more information:

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